

# CASE STUDY: VIRTUAL DOORMAN



## **OPPORTUNITY:**

Sister properties in urban area of Richmond, VA experienced difficulties managing foot traffic in and out of both buildings. Drug activity suspected as well.

## **TECHNICAL SITUATION:**

Virtual Doorman CCTV systems designed and installed with two-way audio capabilities as well. Visitor/guest check-ins covered by face camera, ID drop-slot camera, and overhead camera in lobbies.

## **SOLUTION:**

Each non-resident entering the building is required to call in and provide identification as well as information about who they're visiting. On-site guards contacted for violations or unauthorized entry. Reports provided to management showing the number of visitors per resident, frequency of visits, and other valuable information.

## **RESULTS:**

Properties have seen a great reduction in suspected drug activity. Video footage and report records used to their benefit in a number of eviction cases. Overall site security greatly improved.

